

Pet Tree Houses | Privacy Policy Pet Tree Houses desires to be yours and your felines most complete, natural and exciting source for your pet's enjoyment and relaxation. We take great care in safeguarding your personal information. We may collect personal information when you shop or participate on our forum or send in pictures.

Secure Shopping www.PetTreeHouses.com uses the industry standard encryption to protect your information. When you make purchases online, we will gather your name, address, phone number, email, shipping information and credit card information. This information allows us to complete your order and contact you in the event of any questions.

Questions or Concerns Pet Tree Houses will continually update our website and implement new technologies. We reserve the right to change, update or terminate our Site for any reason, without notice and without liability to you or any other user. You are responsible to regularly review our notices and policies.

Disclaimer of Warranty You agree that your use of this site is at your own risk. Pet Tree Houses and its Officers do not warrant that your use of this Site will be secure or uninterrupted.

Product Display www.PetTreeHouses.com attempts to display product images as accurately as possible. However, since each Tree House is custom made to order, we cannot guarantee exact product match.

Errors on Site Online prices, offers and selection are subject to change without notice. Pet Tree Houses reserves the right to revoke any stated offer or discount.

Sales Tax Because Pet Tree Houses is based in Florida, by law, we collect 7% sales tax on items purchased and/or shipped in the state in Florida.

Order Payment You may pay for your order by Paypal, Visa or Mastercard. We also accept checks and cash if you are purchasing at a trade show.

Coupons/Discounts If using a coupon code, it must be entered during checkout. Coupons may not be combined with any other coupon or promotional offer. One coupon/promotional offer permitted per transaction.

Validation of Order After placing your order using our shopping cart, we will verify all information is correct. We reserve the right to decline any order you place without giving reason. If we reject your order, we will attempt to notify you based on the information you gave us.

Return Policy All orders are custom made. No returns are permitted.

Cancellation Policy You may cancel your order within 24 hours of placing it. No cancellations will be accepted after 24 hours.

Order Confirmation You will receive notification of your accepted order via email within 24 hours of placing it. We reserve the right at anytime after to decline your order for any reason.

Indemnity You agree to indemnify and hold Pet Tree Houses and its officers, employees and other partners from any loss, liability, claim, including reasonable attorney fees by using this Site.

Contact Us If you have any questions about our Conditions of Use, Privacy Policy or Notices, you may contact us.

1. E-mail: Shelley@pettreehouses.com

2. Regular Mail:

Pet Tree Houses
Attn: Customer Service
PO Box 952798
Lake Mary, FL 32795-2798

1. Phone:
407-688-7717 or toll free 877-971-TREE (8733)

Fax:
407-688-7477